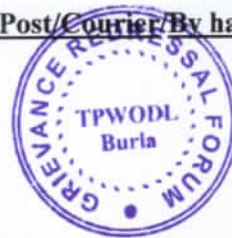


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/

28 (4)

Date: 30/01/25

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri S.Tripathy Member(Finance).

1	Case No.	BRL/63/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Manjulata Patel Bandhpali Dist- Jharsuguda		4131-2701-2868	9777898988
3	Respondent/s	SDO(E)-I, JED, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda
4	Date of Application	27.01.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	27.01.2025			
9	Date of Order	30/01/25			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			



Appeared

For the Complainant- Manjulata Patel

For the Respondent - SDO(E)-I, JED, Jharsuguda

GRF Case No- BRL/63/2025

Manjulata Patel
Bandhpali
Dist- Jharsuguda.
Consumer No.- 4131-2701-2868
VRS
SDO(E)-I, JED, Jharsuguda

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handling procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.


(B. Mahapatra) 30.1.25

(Co-Opted Member)
Co-opted Member


(S. Tripathy) 29/1/25

Member (Finance)
Member


(A.K. Satpathy)

President
President

Copy to:
Grievance Redressal Forum
TPWODL, Burla - 768017

Grievance Redressal Forum
TPWODL, Burla - 768017

Grievance Redressal Forum
TPWODL, Burla - 768017

1. Manjulata Patel, Bandhpali, Dist- Jharsuguda.
2. Sub-Divisional Officer (Elect.)-I, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orerc.org under the "head "Cases->"GRF".

GRIEVANCE REDRESSAL FORUM,
Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.
E-mail: grf.burla@tpwesternodisha.com

GRIEVANCE REDRESSAL FORUM

Complaint No. _____

Received

No.

Dt.

TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Name → Manjusha Patel

Address → Barohpali, Theresuguda

Mob. No. → 9777898988

Cons. No. → 4131-2701-2888

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ମୋର କମ୍ପ୍ଲେଣ୍ଟ ଉପରେ କାର୍ଯ୍ୟକାରୀ ପଦକ୍ଷେପ ନେବା ପାଇଁ ମୋର ଅନୁରୋଧ କରୁଛି । ମୋର କମ୍ପ୍ଲେଣ୍ଟ ଉପରେ କାର୍ଯ୍ୟକାରୀ ପଦକ୍ଷେପ ନେବା ପାଇଁ ମୋର ଅନୁରୋଧ କରୁଛି । ମୋର କମ୍ପ୍ଲେଣ୍ଟ ଉପରେ କାର୍ଯ୍ୟକାରୀ ପଦକ୍ଷେପ ନେବା ପାଇଁ ମୋର ଅନୁରୋଧ କରୁଛି ।

- (4) Relief sought for.

- (5) Any interim relief sought for, pending final decision.

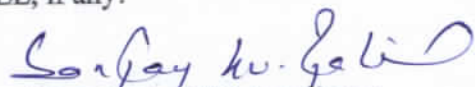
- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

- (7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complain no. allotted by the office of ESO/SDO/EE, if any.

Place: - Sambalpur

Date: -


Signature of the Applicant